

## **New Services Recommended**

### **Assistive Devices:**

Assistive devices increase the ability of the individual to live independently, maintain health and safety, and to perform activities of daily living with a greater degree of independence than without them. These are items that are not available through other Medicaid coverage. These items must be specified in the individual plan of service.

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Coverage includes:

- Items necessary for independent living (e.g., Lifeline, or other devices that support maintenance of health and safety of a person living independently)
- Devices that support self-management of medication.
- Devices that assist with time management, provide reminders of daily activities or appointments as well as similar supports for individuals that live independently.
- Ancillary supplies and equipment necessary for proper functioning of assistive technology items
- Repairs to covered assistive technology

### **Supported Employment Services for Individuals with Mental Illness:**

This service provides skills and interest assessment, initial placement, training, on the job coaching and ongoing support services as identified in the individual plan of services. Individuals served need specialized or more intensive support than is available through vocational rehabilitation services or other traditional job placement programs. Support services are provided continuously upon placement if required to ensure success, and decreased to an as needed or diminishing basis as during the period of employment. Capacity to intervene to provide increased assistance to the individual episodically to address periods of regression is included. Supported employment must be provided in an integrated work setting where the individual works alongside people who do not have disabilities.

Coverage includes:

- Job development, job placement, job coaching, and long-term follow along services required to maintain employment.
- Consumer-run businesses.
- Transportation provided from the individual's place of residence to the site of the supported employment service and back to the beneficiary's place of residence

## **Residential Supports:**

This service is provided in a licensed residential setting that is designed for the rehabilitation of individuals with severe and persistent mental illness. Residential settings must be 6 beds or less. Residents require 24 hour monitoring and support to ensure their health and safety, and to support functional skills needed for daily living. All residents must have a person centered plan and a crisis plan. Supports provided under this definition do not include room and board.

Ongoing monitoring of residents includes:

- mental status including risk factors such as suicidal ideation, evidence of hallucinations or other signs of active psychosis
- individualized risk indicators that a person is decompensating
- level and quality of social interactions
- ability to perform activities of daily living
- motivation and engagement in treatment
- medication compliance and side effects

Interventions include behavioral interventions (suggesting, cuing, encouraging, supporting) in order to:

- promote effective social behaviors and coping strategies
- reduce social withdrawal or inappropriate social behavior, perceptions and thought

Skill building includes:

- interpersonal skills and the development and maintenance of personal relationships
- appropriate business relationships related to shopping, banking, transportation and accessing community services
- development of skills needed to accomplish instrumental activities of daily living such as shopping, money management, and household maintenance
- medication management
- wellness management (a person's own management of his/her symptoms of crisis and implementation of proactive steps as specified in WRAP plan or crisis plan)
- development of personal recreational interests
- accessing generic community activities such as recreation centers, community colleges, age appropriate social events, including how to use public transportation (if available)

Staff must be high school graduates that have had training in mental illness, recovery and wellness, psychotropic medications and side effects, health and wellness as related to individuals treated with psychotropic medications, crisis intervention, de-escalation techniques, motivational intervention, skills training, as well as in specific health conditions requiring monitoring and mental health conditions of current residents. Staff must be supervised by a licensed clinician and have access to a clinician in the event of a crisis experienced by a resident of the home.

## **Crisis Support**

This service provides short term support for an individual that is experiencing a crisis. A trained individual including a certified peer specialist, provides in home support for an individual during a crisis which does not require specialized out of home placement (crisis center, inpatient care). A face to face assessment must be conducted by a Mobile Crisis Team or other licensed qualified professional in order to authorize the service.

The service can be provided in the individual's own home or as additional staffing in a licensed group home for people with mental illness. It can also be provided as out of home respite by a qualified provider agency. The service may be provided for up to three consecutive days. At the end of the episode, a second evaluation must be conducted by a licensed qualified professional in order to determine whether any additional clinical intervention is indicated.

The trained individual providing the crisis support must be supervised by a licensed clinician and have access to a licensed clinician for consultation at all times.